

NAVIGATORS

Non Insured Health Benefits

Who We Are

The Objective of the NIHB Navigators is to improve access to the NIHB program (for Clients) by working with community health workers, service providers, and a network of regional policy analysts. Navigators are mandated by their regional health organization.

What We Do

Provide Support & advocacy for community workers in their clients accessing NIHB

Advocate with the federal government and Health Professional on behalf of First nations to resolve NIHB Issues

Provide Technical support through planning & research, assist in interpreting policies

Improve awareness of the NIHB Program & provide information on eligible benefit Areas

Address policy issues related to access to NIHB benefits through feedback to the National Process

Work to Strengthen relationships with health care providers, provincial & federal partners

Support leadership in the work of advocating for policy change within NIHB

This Includes :

- ✓ **Guidance in accessing these eligible benefits**
- ✓ **Linkages with provincial programs as well as other administrative issues surrounding the NIHB program**
- ✓ **Procedures to address denial and appeals**

Did You Know

You have the right to appeal the decision when coverage for a benefit has been denied by the NIHB Program. An appeals committee of professionals will review the case and will provide the recipient or parent/ guardian with a written explanation of the decision taken