

# APPEALS PROCESS

For a case to be reviewed as an appeal, a letter from the recipient or parent/guardian must be mailed to the NIHB Program along with supporting information from the provider or prescriber. This information includes:

- 1 The Condition for which the benefit is being requested
- 2 The diagnosis and prognosis, including what other alternatives have been tried.
- 3 Relevant Diagnostic test results
- 4 Justification for the proposed treatment and any additional supporting information

\*The Envelope must be clearly marked "Appeals-Confidential"

	Drug Benefits	Dental & Orthodontic Benefits	Medical Supplies & Equipment, Vision, Mental Health & Medical transportation benefits
Level 1	Manager, Pharmacy Policy Development Division FNIHB, Health Canada 200 Eglantine Driveway, 2 <sup>nd</sup> Floor Address locator 1902A Ottawa Ontario K1A 0K9	Manager, Dental Policy Unit FNIHB, Health Canada 200 Eglantine Driveway, 2 <sup>nd</sup> Floor Address locator 1902D Ottawa Ontario K1A 0K9	Submit documentation to the health Canada regional office in your province or territory and address the envelope to: NIHB Regional Manager, APPEALS_CONFIDENTIAL
Level 2	Director, Benefit Management and Review services Division FNIHB, Health Canada 200 Eglantine Driveway, 2 <sup>nd</sup> Floor Address locator 1909A Ottawa Ontario K1A 0K9	Director, Benefit Management and Review Services Division FNIHB, Health Canada 200 Eglantine Driveway, 2 <sup>nd</sup> Floor Address locator 1902D Ottawa Ontario K1A 0K9	Submit documentation to the health Canada regional office in your province or territory and address the envelope to: NIHB Regional Manager, APPEALS_CONFIDENTIAL
Level 3	NIHB Director General FNIHB, Health Canada 200 Eglantine Driveway, 2 <sup>nd</sup> Floor Address locator 1909A Ottawa Ontario K1A 0K9	NIHB Director General FNIHB, Health Canada 200 Eglantine Driveway, 2 <sup>nd</sup> Floor Address locator 1902D Ottawa Ontario K1A 0K9	NIHB Director General FNIHB, Health Canada 200 Eglantine Driveway, 2 <sup>nd</sup> Floor Address locator 1902A Ottawa Ontario K1A 0K9

## First Nations NIHB Navigators

Atlantic 1(877) 667-4007	Alberta Treaty 6: 1(780) 944-0334 Treaty 7: 1(403) 539-0361 Treaty 8: 1(780) 444-9366 or 1(888) Treaty8	Quebec Contact Community Health Center or Nursing Station. For additional information contact 1(418) 842 1540	Ontario Northern Ontario: 1(807) 626-9339 Southern Ontario: 1(877) 667-4007
Yukon 1(867)393-9205		British Columbia 1(800) 317 7878	Saskatchewan 1(866) 956-6442